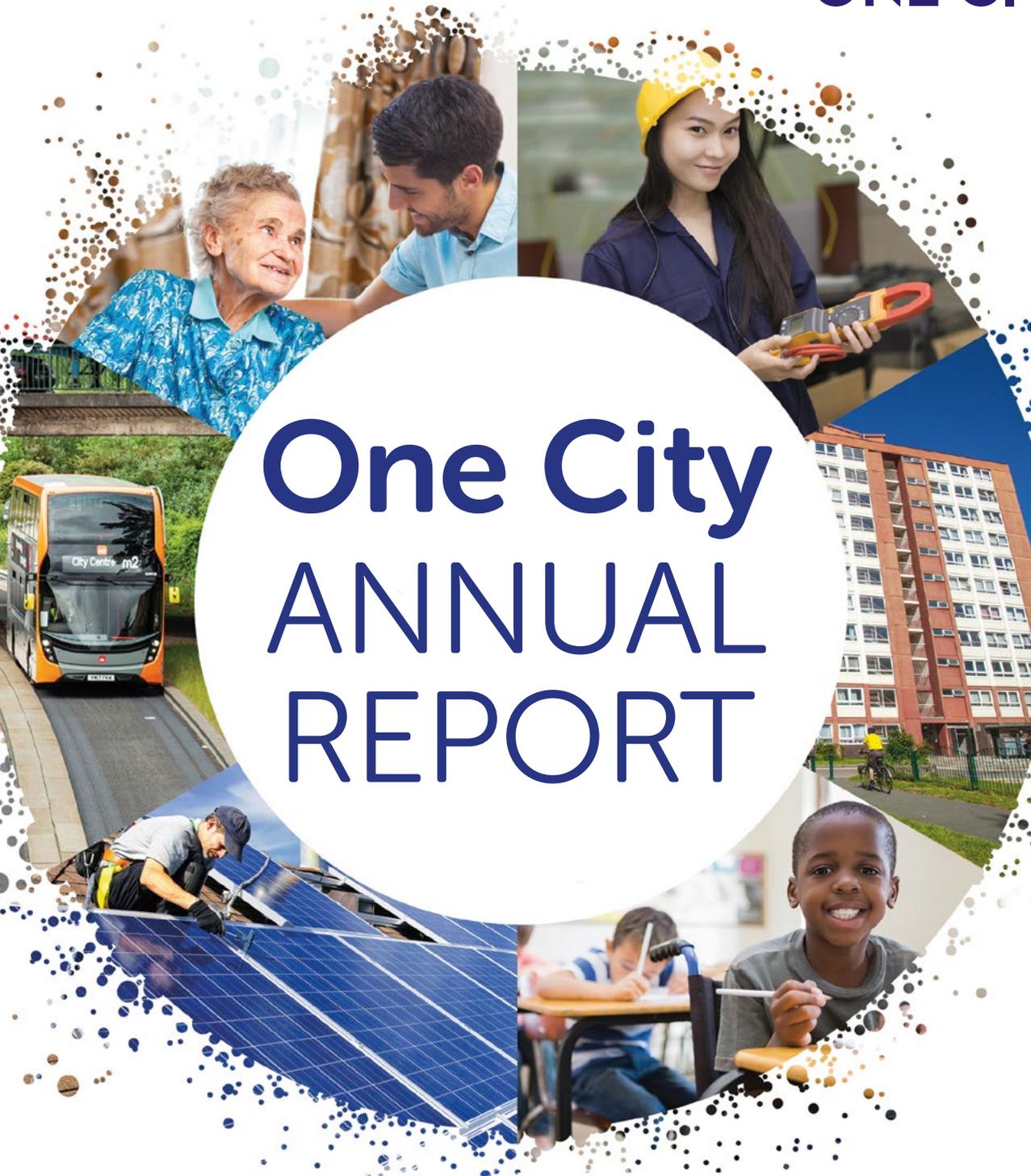


BRISTOL
ONE CITY



One City
ANNUAL
REPORT

2020

bristolonecity.com

An important note for this iteration

- The purpose of this document is to describe the work of the City Office and what has been achieved in 2020 in response to Bristol's One City Approach, specifically with respect to the One City Plan and its role in the coordination of our city's COVID-19 response.
- This document is not an exhaustive list of all City Office activity nor of all the activity in the city that could be deemed to have taken a One City Approach.
- For more information on the remit, role and evolution of the City Office please see page 6.
- The involvement and contributions of all city partners is gratefully acknowledged. This document has been produced by the City Office team and city partners have not reviewed or fully endorsed every element.
- Similarly, achievements that are listed in this document belong to the whole city; some are the direct work of the City Office, others are a result of the City Office bringing people together, who have developed their own working relationships and initiatives. These cannot be attributed to any one person or organisation.

Introduction

This is the second annual report of the Bristol One City Office. In the year since the publication of our 2019 annual report, the COVID-19 pandemic has impacted every aspect of life as we knew it in Bristol. There has never been a more compelling need to adopt a One City Approach than in coordinating our response to the COVID-19 crisis, with its impact touching across every realm of life in the city.

The One City Approach brings together a huge range of public, private, voluntary and education sector partners within Bristol to work together on city challenges and set out long term ambitions for our city.

From population health and wellbeing, to the way our economy is organised around our communities, to considerations of the type of future our city's children will inherit, COVID-19 has exacerbated existing challenges, as well as highlighting the interdependencies between these. Therefore, it has been vital for the City Office to pivot its work throughout 2020 to focus on the coordination of a One City Approach to Bristol's COVID-19 response.

Copies of this report can be downloaded from bristolonecity.com. Thank you to all the organisations and individuals in the city who have continued to support our work in 2020 and contributed to producing tangible outcomes for the people of Bristol.

The City Office 2020 team



Mayor's statement

This report will help you understand the Bristol One City Approach; what we have together achieved through the City Office and One City Plan; and to ensure you have a sense of the full city potential available to us in further developing this approach.

It is not an exhaustive report. We want to respect the demands on everyone's time and have therefore sought to produce a report to engage people and ensure transparency, without exhausting you. So, it's important you know there is a standing offer to talk with the City Office team, any members of the Thematic Boards or the Mayor's Office about any aspect of the Bristol One City Approach.

We are thankful to all our city partners for their part in the City Office. The successes we have had are collective successes. It's important to say however that this report has been written by the City Office team and any weaknesses in it are ours. I hope you find this report useful and a source of inspiration for what we can go on to achieve as a city working together and become more than the sum of our parts.



**Marvin Rees,
Mayor of Bristol**

2020 – A snapshot in the year of a One City Approach

- In March 2020, the **One City Climate Strategy** was launched, and it set out the key things we need in order to achieve a carbon neutral and more climate resilient city by 2030. Bristol is one of the leading cities nationally in its climate action and advocacy and the One City Climate Strategies is one of the few examples of a citywide carbon neutral aspiration. Find out more about this on page 13 of this year's One City Plan.
- During the first lockdown and the initial **response to COVID-19**, most of the City Office team lead Bristol City Council's Stakeholder Communications Cell to provide daily communications to partners across the city, whilst the Communications team focused on delivering communications to residents. As part of this, the team led on the production of daily stakeholder briefings on key council and government activity, held weekly Economy Board COVID-19 response meetings, ran weekly Business and VCSE Sector Webinars to share updates and information with these sectors, and played a central role in the distribution of information across our channels. This helped to enable Bristol City Council in being one of the most successful local authorities at distributing business grants.
- Over 2020–21, over £100m was given out in both fixed and **discretionary business grants** from the council to support businesses impacted because of COVID-19. The City Office played a key role in communicating the support available to stakeholders. Regular communications across a range of media and groups were also set up to support and represent voices across sectors to ensure we could engage with businesses and promote the help available wherever we could.
- The **Ecological Emergency Strategy** was launched in September to tackle the city's immediate threats to biodiversity and put forward solutions that match the urgency and scale of the issues we face. Find out more on page 13 of this year's One City Plan.
- Following the huge impact of the global pandemic, October saw the publication of the first iteration of the **One City Economic Renewal and Recovery Strategy** to help build Bristol back stronger and more resilient. Find out more on page 12 of this year's One City Plan.
- The **Bristol City Fellows Programme** was established by the University of Bristol in partnership with the Social Justice Project and the City Office. The Fellowship is leading a series of projects to ensure that communities at the margins of the city are included in decisions made around the city's future.
- The multi-award-winning **Stepping Up Leadership Programme**, designed for people from Black, Asian and minority ethnic communities, women and disabled people who live and work in Bristol and the wider region, won the Overall Winner and Best Diversity and Inclusion Initiative awards at the Chartered Institute of Personnel and Development People Management Awards in 2020. The Programme has taken a One City Approach in working with a wide array of partners across the city.
- Announced at the June City Gathering, the **Domestic Violence Commission** began its work in July, with the help of over 80 city partners, to strengthen the city's collaborative response to domestic abuse, using a One City Approach.

- The city's multi-agency leaders and businesses took a One City Approach to launch **#BristolTogether** by painting 374 **socially distanced hearts** across Queen Square, Castle Park and College Green attracting national media attention as an innovative example of how to encourage social distancing.
- The Bristol City Centre Business Improvement District, supported by the City Office, launched '**Bristol Adventures**', a festive arts project that lit up a new building each evening from the 1st to 24th December 2020 with a selection of iconic Christmas lyrics. Locations were spread across the city centre from Park Street to Cabot Circus, and City Hall to Broadmead.
- **Period Friendly Places**, the initiative launched by the City Office in response to the 2019 priority of solving period poverty in Bristol, launched as a Charity and, with partners City to Sea and The Real Period Project, successfully delivered its education programme to schools, reaching around 10,000 students across Bristol, with the hundreds of education professionals and school nurses trained planning on using the skills gained throughout subsequent academic years.
- **BrunelCare** welcomed access to **Bristol Old Vic's** online platform in December, which allowed residents in five care homes to watch some local Christmas productions, through the weekly City Leaders call. The pandemic restrictions meant the usual events such as carol services and school choir visits, as well as time with family and friends, couldn't happen so this support spread some much-needed cheer and festivity for care home residents.
- To understand Bristol's history and the impact this continues to have on the evolution of our city in the present, the city launched our first ever **History Commission** last September, led by Professor Tim Cole at the University of Bristol. The Commission brings together



Eastside Community Trust

historians, and academics from sectors including philosophy, arts and culture, trade unions and law to take a One City Approach to understanding our complex history.

- Announced in January 2021, the new **One City Disability Equality Commission** will lead the work of embedding disability equality in every part of the city to improve the lives and opportunities of all Disabled people. The commissioners will include individual Disabled people, Disabled people-led organisations and groups working with Disabled people.
- In February 2021, working with partners across the city, Bristol City Council launched the **Digital Inclusion pilot scheme** aiming to recycle and re-distribute 3,600 council laptops and help increase donations of hardware and data into the different schemes operating in the city, to reduce digital poverty.
- 2020 saw the **One City Economy and Skills Board** convene 20 times to respond collaboratively to the impact of the restrictions on the local economy. This resulted in a more joined up approach to partner organisations' responses to the pandemic and enabled the board to share information regarding grants and other business support to their networks more successfully.



- **City Leaders** conference calls, bringing together senior representatives from all city partners across the public, private, voluntary and education sectors, have been held every week since the beginning of April in response to the pandemic. These continue to provide a vital opportunity for partners to share information bilaterally with the Mayor and Bristol City Council Director of Public Health.
- To contribute to the city's response to the economic impacts of COVID-19, a series of **engagement webinars** were held with different sectors exploring a range of themes, including the economic impacts of COVID-19 on young people, tourism, the night-time economy, and building a fairer economy, to inform development of the Economic Recovery and Renewal Strategy. This ensured a wide range of voices were able to contribute to the city's response.
- **United Nations Department for Economic and Social Affairs Workshops** – Bristol has supported other local governments globally, sharing the One City governance model and our approach to the SDGs at multiple UN discussions about subnational action on the Sustainable Development Goals (SDGs). The City Office also contributed to several international Brookings Institute events and articles showcasing the One City Approach as a key governance innovation towards the delivery of the SDG.
- In partnership with the **Office of National Statistics, Cabot Institute** and **City of Los Angeles**, the City Office shared its SDG data approach at the **UN High level Political Forum**.
- With support from the Cabot Research Institute at the University of Bristol, the city has been collaborating with the **Office for National Statistics** to support local monitoring of the **Sustainable Development Goals (SDG)** across the UK and is the first local authority with a local SDG platform. Bristol's work will enable other local authorities to track their own progress against the SDGs. This combined with the Bristol led Motion adopted by the LGA to prioritise the SDGs will hopefully contribute to more council's embedding the SDGs within their own planning and contribute to their delivery by 2030.
- Successful digital **City Gatherings** were held in June and December, which saw hundreds of city partners coming together to discuss the latest priorities for the city. These were the most well attended gatherings we have ever held despite the challenge of hosting such a large and varied online event.
- Successful partnership events were held with a wide range of city partners, including **Week of Recovery** sessions on dispelling concerns around vaccine take-up in our communities, successful sessions as part of the digital **Bristol Housing Festival**, and events on how academic research can support delivery around the One City Approach with Professor Robert Muggah, a world leading international academic on city innovation.
- The One City Approach was cited as a case study for place-based responses to COVID-19, in its own chapter in Professor Robin Hambleton's book '**Cities and Communities Beyond Covid-19**', released in October 2020.
- Worked with over 50 **Community Development Workers** to develop ways in which representation from Bristol's

communities can be involved in the activities of the City Office, and how communities can contribute to the delivery of the goals in the One City Plan.

- Adopting a One City Approach and supported by the City Office, a coalition of employers in Bristol was formally recognised by the Living Wage Foundation for their work to make **Bristol a Living Wage City** in 2020, the largest city in the UK to achieve this new status. The Bristol Living Wage Action Group, an alliance of employers including Bristol City Council, the University of Bristol, Triodos Bank, DAC Beachcroft, Wessex Archaeology, Bristol Credit Union, The Soil Association and Business West aims to more than double the number of accredited Living Wage employers by 2023, ensuring that over 40,000 staff are paid the real Living Wage of £9.30.
- Bristol City Council was shortlisted for the both the **Local Government of the Year award** by the Local Government Association (LGA), and the Municipal Journal (MJ), and the One City Approach and One City initiatives such as Period Friendly Bristol and the Stepping Up Programme, were a key part of the shortlisting.
- **Bristol's City Funds** distributed awards of more than £500K in grant funding through 1 – No Child Goes Hungry Grant Programme – supporting activities that aim to tackle the underlying causes of child food poverty and poor nutrition in Bristol. 2 – Bristol Community Health – Health & Wellbeing Grant Programme - supporting Bristol's health and wellbeing sector. The grants were awarded to wide range of local projects which drive systemic changes for children and young people, women, older people, disabled people, refugees / asylum seekers / immigrants, people with drug and alcohol addictions, Bristol's black, Asian and minority ethnic communities, and people living with mental health issues. In 2020,



City Funds £10M Impact Investment Fund distributed or committed a total of £2.4M to Bristol's social economy. £625K has already been directly distributed to impact-driven initiatives, including: Ambition Community Energy, a community-owned renewable energy project that is using their investment to further plans to address local fuel poverty in Lawrence Weston; and Wellspring Settlement, a community hub for Barton Hill that will use their funding to create a new mixed-use community space and affordable flats. In addition to this, almost £1.8M has been committed across five further investments in social care and mental health services, affordable housing, and a community capital project.

- Adopting a One City Approach, in 2020, **Feeding Bristol** worked alongside over 150 community organisations, and other partners, to provide a coordinated response to significant increases in food insecurity during the Covid-19 pandemic. Alongside this, work has been progressing with development of a Food Equality Strategy and Action Plan in partnership with Bristol City Council, due for publication in July 2021. And despite the pandemic, Feeding Bristol was able to lead and deliver their Healthy Holiday programme over the Summer period, supporting several thousand of the most vulnerable children with both food and fun activities. Additionally, their Food Clubs have increased in number from 4 to 16 over the last 12 months.

The City Office Team

The City Office was formed in 2016 as a hub, hosted in City Hall, that brought together individuals, organisations, and sectors together in an informal way via secondments and volunteers working together to address city challenges.

This continued throughout 2016, 2017 and 2018. Following the launch of the One City Plan in 2019, a small core team was established to drive forward coordination of the One City Plan activity for a period of one year. Funded by Bristol City Council, the team became operational in July 2019.



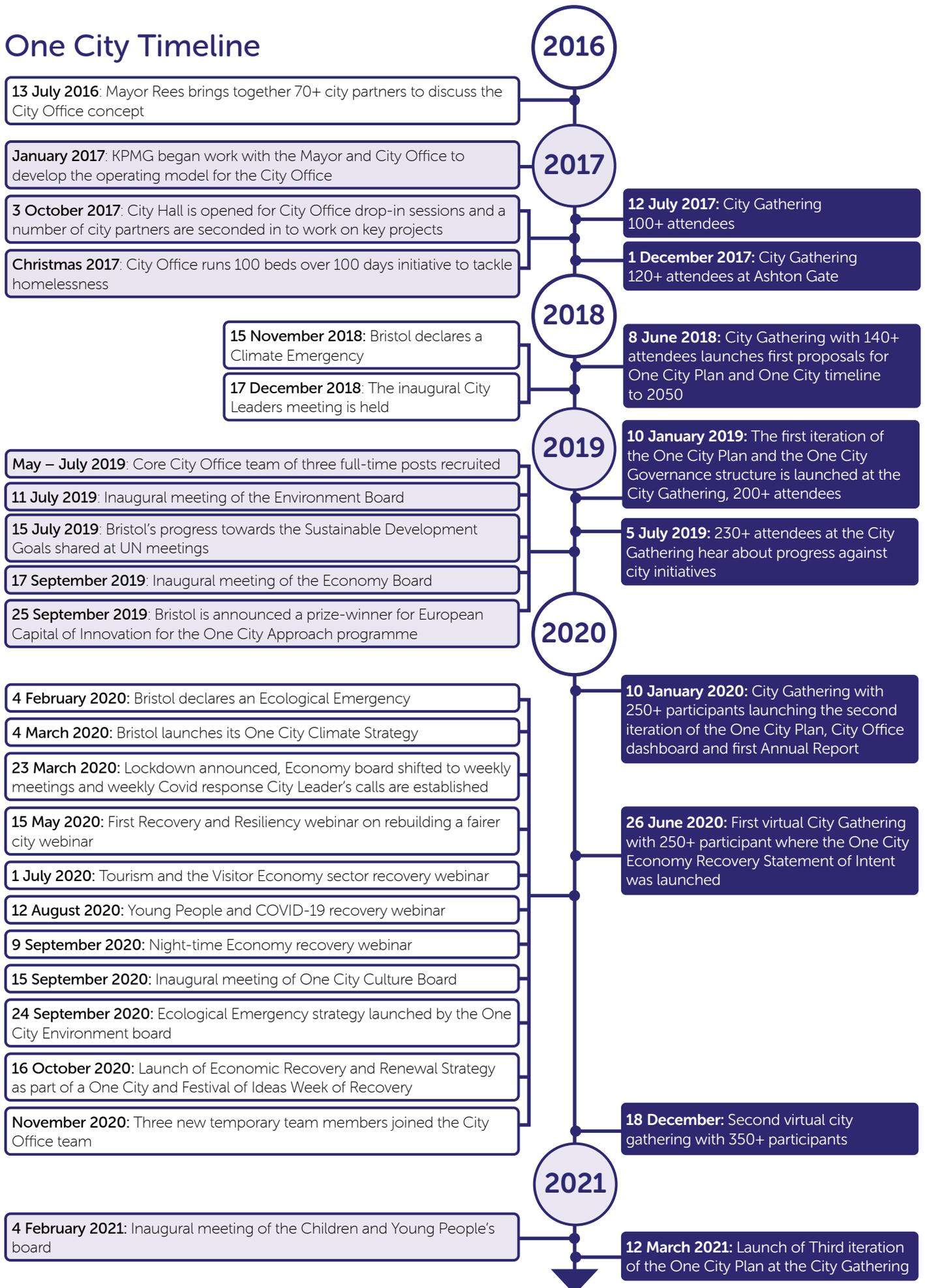
Who are the City Office?

In 2020, as a result of increasing demands on the City Office and primacy of the One City Approach in response to the COVID-19 pandemic, the core City Office team has expanded from three full time staff member and a Sustainable Development Goals (SDG) coordinator, to six staff members (one part time).

The core City Office team includes a Head of City Office role, two Operations and Stakeholder Engagement Managers and, on a fixed term basis, an Operations and Engagement Adviser, a part time Communications Officer, and a Business Support (administrative) Officer. The City Office team currently report to Bristol City Council's Director of Policy, Strategy and Partnerships. Whilst still a small team, the extra resource has enabled us to be even more effective in coordinating the city's response to key challenges and supporting partners to rally around its ambitions.

Due to the COVID-19 pandemic and the subsequent need to work remotely to adhere to social distancing measures, the City Office has this year been unable to draw on the talent in the city through the inclusion of internships, work experience placements, and secondments. However, once social distancing measures ease and team members can safely return to their hub in City Hall, we look forward to again welcoming a range of interns, work experience placements, and secondments. We are actively looking to host a Kickstart placement to help us to coordinate and deliver on the One City Approach.

One City Timeline



What is the One City Plan?

- A plan for Bristol to 2050 – in 2050 Bristol is a fair, healthy, and sustainable city. A city of hope and aspiration, where everyone can share in its success.
- Currently structured around six key themes
- 18 goals every year up until 2050 to prompt city action
- Three goals each year are chosen as priorities for the City Office to focus on

In 2021, Bristol's third iteration of the One City Plan is being published. The One City Plan is the product of our city's commitment to come together to agree and work for the future we want for Bristol to 2050. The plan is iterative, with each version evolving in response to the challenges and ambitions of Bristol, and each version growing in sophistication. It should be read with the following in mind:

The One City Plan is not...

- A plan to usurp all plans; we recognise organisations will continue to have their own plans and strategies and this plan should enable those
- Perfect; it will continue to become more sophisticated with every iteration and as we make demands of it and respond to it collaboratively
- An instruction manual; it is up to partners to decide if, what and how they will change to achieve our shared overarching goals
- A bureaucratic barrier; the plan should not stifle innovation and other work occurring in the city
- Complete; there will be no such thing as a 'final version' because it will be in constant review
- **To be owned and/or run by Bristol City Council**

The One City Plan is...

- An attempt to describe "what it will be like" to be in Bristol and to be Bristolian in the years to come
- An attempt to focus the city on a sequence of key outcomes which we all agree to concentrate on and contribute towards and which take us to 2050
- Something to grapple with; a tool to provoke and enable the wider city to engage in a meaningful way with the city's future
- In constant review – it will be refreshed every year through the City Office and the One City Boards

A note on progress

Each of the goals in the One City Plan are designed to provoke action and to help the city move forward towards our 2050 vision. They are a product of the time they are written and will be subject to change. This update provides an overview of activity achieved by the city working together but is not a comprehensive list of all activity. We also expect the rate of progress against the goals to be affected by external factors, as has been the case with the COVID-19 pandemic. The City Office acts as enabler, helping to bring others together. Therefore, progress against the goals has been a product of the work of many different partners with varying levels of input required from the City Office which this report reflects.

The City Office and COVID-19

The COVID-19 pandemic has had a significant impact on all aspects of life, with its scale posing challenges to every system in the city. Throughout 2020, the work of the City Office has been dominated by helping to coordinate Bristol's response to the pandemic.

The COVID-19 pandemic is continuing to evolve and is multi-dimensional, combining health, economic and social crisis. Given this, the One City Approach recognises that the city's recovery from COVID-19 must acknowledge that tackling poverty needs to go hand in hand with improving health and education, reducing inequality, stimulating growth and tackling climate change. Responding to and rebuilding from the impacts of the pandemic has been, and will continue to be, a key focus of the work of the City Office throughout 2020 and 2021.

As soon as the first national lockdown was put in place, the City Office galvanised the One City Economy Board to meet weekly (as opposed to quarterly prior to the pandemic) to help enable the city's business sector to respond effectively to the pandemic, and to ensure effective information sharing between Bristol City Council and the sector. Additionally, two members of the core City Office team led Bristol City Council's COVID-19 Stakeholder Communications Cell during the first wave of the pandemic, with its outputs receiving praise from stakeholders across the city's different sectors.

These inputs contributed significantly to Bristol being recognised as one of the most efficient local authorities in the country at providing business grants to many of those who needed them. It also led to the development of a One City Economic Recovery and Renewal Strategy.



A wide range of partner organisations across the city have inputted into the Economic Recovery Strategy which seeks to reduce poverty and inequality; increase the city's resilience and environmental sustainability; and enhance the economic and social wellbeing of every community. All of the priorities in the strategy are clearly benchmarked against the United Nations Sustainable Development Goals (SDGs).

This will allow us to measure our tangible progress and ensure transparency within the city and with external partners. The strategy brings together vital strands across the city to help ensure collaboration in delivering our plans within the city and engaging with those outside it; including regional representation from the West of England Combined Authority to ensure its alignment with emerging regional recovery planning.

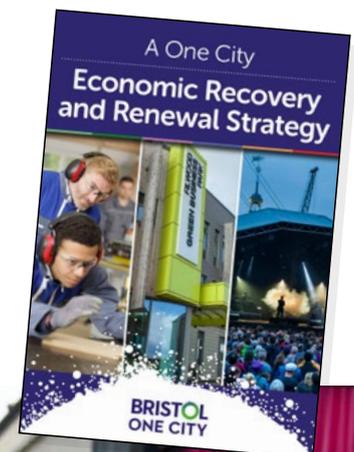
Progress has been made implementing the actions from the Economic Recovery Strategy, with just over half of the 117 priorities already under way, evenly spread across the three themes: People and Labour Market, Business and Investment and Bristol Places. The remaining priorities require more ground work and longer term planning with central government, regional partners such as WECA, and across a range of sectors underpinning the long-term vision for a renewed economy that is substantiable and ecologically positive, as well as building a fair and inclusive economy that supports fair growth for communities across Bristol.

The focus over the last year has been on actions that can provide the support that people and businesses have needed in the short term, such as the Bristol together

helping ensure High Streets across Bristol are safe and visitors can be welcomed safely when restrictions are lifted, provision of government COVID-19 business grants, YTKO delivering support for microbusinesses, Black South West network leading support for supporting BAME businesses, providing equipment and digital access to vulnerable children to access online learning and eligible adults, supporting people that have been furloughed or made redundant and sufficient skills and development programmes for young people.

You can read the Economic Recovery Strategy and find out about the ongoing work of the City Office in response to COVID-19 on the Bristol One City website:

[Bristolonecity.com](https://www.bristolonecity.com)



Update on top three priority goals – 2020

Although the City Office and many Bristol City Council colleagues and city partners pivoted their key delivery focus of 2020 in response to COVID-19, delivery continued to take place across the top three priority One City Plan goals for 2020, as chosen by the Youth Mayors and young people from partner organisation Babbasa (Connectivity goal), and city partners at the January 2020 City Gathering (Environmental Sustainability and Homes and Communities goals).

Please Note: due to the need of the team to pivot to focus on the city's response to COVID-19, this year's document will not set out progress against the other 15 goals.

Connectivity

Funding measures are explored to secure investment to develop mass transit systems, including underground and overground, and increased support for public transport, cycling and walking options, improving the movement of people across the city.

Work has continued throughout 2020 to investigate the potential for a mass transit public transport system in Bristol and the West of England. As a region, £1.5m is being invested to identify options for fast, frequent, and reliable services, which could include under or overground types of transport. A variety of options and routes are currently being assessed to understand what might work best for the region, with work continuing through 2021 to engage with local communities and businesses to make sure a mass transit system meets the current and future needs of the region.

In the meantime, Bristol City Council alongside partners are working to improve bus, walking, and cycling journeys across the city. Since summer 2020, the Old City has been pedestrianised, temporary city centre bike lanes have been installed, and Bristol Bridge, Union Street and Baldwin Street have been closed to through traffic, giving priority to buses, pedestrians, and cyclists. The trial closure, which will be made permanent if successful, has so far improved bus punctuality and First immediately took advantage of the change by doubling the Number 2 bus service that crosses Bristol Bridge. The council is now engaging with communities on improvements to walking and cycling on neighbourhood roads across the city, as well as gathering feedback on the city centre bike lanes as we look to make them permanent.



Environmental Sustainability

Ensure Bristol is accredited as a gold standard in the Sustainable Food City awards and establish a legacy programme.

In 2016, Bristol became the second city to receive a Silver Sustainable Food Cities award, based on the incredible work of over 120 organisations supporting good food in the city.

Building on this accolade, collective efforts continue to ensure that we improve our food system with resilience at its core, and for Bristol to become one of the first Gold Sustainable Food Cities by Spring 2021. The City Office has been working with partners like the Bristol Food Network, Bristol Green Capital Partnership, Bristol City Council and Resource Futures, and others to pull together the Going for Gold bid.

The Going for Gold Food sustainability campaign is focused on delivering in six areas: Buying Better; Food Waste; Urban Growing; Community Action; Eating better; Food equality.

Following the pandemic, the steering group shifted its focus to work on how food sustainability can be a core tenant of our recovery work through the Bristol Bites Back Better Campaign. The pandemic has put food in the spotlight – the way we access

it, how it affects our health and wellbeing, what it does to our environment, and how many livelihoods depend on it. Drawing content from grassroots actions, to some Bristol's largest employers the Going for Gold bid has been strengthened by the depth of engagement with sustainable eating across all sectors of the city.

Alongside the Gold Sustainable Food Places bid, there is a focus on ensuring that solutions have longer term viability and sustainability for both citizens and organisations. Much of the wonderful response during the first lockdown was both temporary and unsustainable in its nature. Crisis response must be accounted for in future planning to ensure that we can move away from a dependency on surplus, donated or waste food. Working with stakeholders across the One City Network, Feeding Bristol is supporting the curation of a stakeholder group and assisting with the writing of the Food Equality Action Plan and Strategy.

Due to the impact of COVID-19 on the food sector, the Bristol Going for Gold application was delayed until the start of 2021. As such the submission will be made in spring 2021 with the application being reviewed and hopefully approved in mid-2021.



Homes and Communities

Build on and deliver city-wide interventions to tackle homelessness with a focus on reducing the number of families in temporary accommodation.

Much of the focus for colleagues leading on this goal in 2020 has centred on the city's COVID-19 response and the continued provision of services for some of our most vulnerable citizens, such as ensuring rough sleepers have been able to safely self-isolate and supporting citizens on the cusp of rough sleeping. A sector wide One City response to homelessness has continued throughout the pandemic. This has involved collaboration between a wide range of statutory, commissioned and voluntary services. Some of its deliverables have included: five hotels/youth hostels turned into supported housing in a matter of weeks providing 300 bed spaces to safely accommodate people off the streets and out of night shelters, wraparound support provided including 100,000 hot meals to people in emergency accommodation, and over 1400 placements into emergency accommodation since March 2020, with many people moving on into settled accommodation.

Despite COVID-19, significant progress has continued to be made on setting up the Move on Accommodation project, with the aim of providing additional move on accommodation for people that are currently homeless. This has included increasing the number of affordable private rented let to homeless households to double of what it was in 2019. Additionally, a bid to central government for capital and long-term revenue funding was successful in 2020, enabling support to be provided to 51 homes in Bristol.

Work continues with Bristol Housing Festival on innovative housing solutions to tackle the housing crisis, with this partnership working helping to enable solutions such as the Zedpods development, providing new City Council housing. This continues to be a priority throughout 2021.



United Nations Sustainable Development Goals

The United Nations (UN) Sustainable Development Goals (SDGs) are a set of 17 goals adopted by every country in the world as a framework for what we want the world to look like by 2030.

The 17 goals are underpinned by 169 targets many of which are being directly delivered by the initiatives and aspirations held in the One City Plan. The SDGs provide us within a framework to ensure that our One City Plan considers economic, environmental, and social sustainability and leaves no one behind.

The City Office in partnership with the Cabot Institute at the University of Bristol hosts a dedicated SDG Coordinator whose role is to embed the SDGs across the city; contribute to their delivery at city level and help to promote Bristol's work on the SDGs nationally and internationally.

The COVID-19 pandemic has shown how interconnected these issues are and how important a coordinated holistic approach to tackling them is. Consequently, the SDGs will be a key framework for the delivery of Bristol's recovery and renewal. The SDGs have wide support in the city, and we will continue to work with city partners to help them consider how they can deliver on the economic, social and environmental targets within the SDGs. We want to make sure that as we build back better from this pandemic, we ensure no one is left behind.

The city is supported by a network of interested stakeholders called the SDG Alliance. The Alliance meets regularly to advocate for the uptake of the goals across the city, region and country. The pandemic did not stop our efforts to raise awareness about the goals and to take action on them, with virtual meeting providing new opportunities to share our work on the SDGs locally, nationally and internationally:

- **January:** David Donoghue, the former Irish Ambassador to the UN and one of the key negotiators during the development and sign of the SDGs, attended the City Gathering and said "Bristol is a shining light nationally and internationally as somewhere that is taking meaningful action on the UN Sustainable Development Goals. Cities will be needed to meet the SDG agenda and Bristol is at the forefront."
- **February:** The Global Goals Centre Creative workshop brought together 50+ experts, creatives, and educators to continue the development the centre
- **May:** Bristol participated in the Brookings institute 'voices from the field' series to discuss the SDGs and crisis recovery.
- **June:** SDGs adopted into the regional spatial development strategy by West of England Combined Authority.
- **July:** Supported UN Department for Economic and Social Affairs event on local adoption of the SDGs. Co-organised a UN Institute for Training and Research side event at the UN High Level Political Forum with the City of Los Angeles and the Office for National Statistics.
- **August:** Began working with partners on a series of SDG themed street art interventions across Bristol for throughout 2021.
- **October:** Participated in a main session and co-hosted a side event at the European Week of Regions and Cities with Eurocities, the City of Bilbao and the City of Bologna about the use of the SDGs in green city growth and COVID recovery.

- **November:** The Global Goals Centre Youth Design challenge aimed to co-design content for the upcoming Bristol Global Goals Centre held a virtual award ceremony for the youth challenge.
- **December:** Launched first UK local authority SDG pilot data platform with support from the ONS.

This year Bristol has continued to lead on the adoption of the DSGs. By building the SDG framework into our planning policy, our economic recovery planning and working with cities globally to develop common approaches to the goals, we have begun to embed long term delivery of the SDGs in our city. There are less ten years left till the SDGs are to be completed and these next ten years must be a decade of delivery and action. We have established strong foundations for this through our One City work but we must now to start to make citywide targeted action to tackle this interconnected framework of goals. As part of a project to promote sub national use of the SDGs, the Bristol City Office team have been working with the Office for National Statistics SDG team on a local [SDG reporting platform](#) for Bristol.

The platform uses data from the [Voluntary Local review \(2019\)](#), and other local data related to the indicators.

The website is based on Open SDG, an open source, free-to-reuse, customisable platform for managing and reporting SDG data. Open SDG is the result of collaboration between the Office for National Statistics (ONS), the United States government and the [Center for Open Data Enterprise](#).

For more information please visit the [Open SDG information page](#) or contact the [ONS Sustainable Development Goals team](#).

Over 2021, we will continue to work with partners in Bristol, the UK and across the world to encourage for further adoption of the SDGs in all areas of society. We are excited to collaborate with Vanguard street art and the Global Goals Centre on a series of awareness raising and community led programmes over the course of this year. We want people in Bristol to understand the SDGs and know how they can take action at an individual and business level in their local area.



The next steps for 2021

The COVID-19 pandemic has highlighted that now more than ever we need to work in partnership. The One City Approach has shown how vital collaboration is not only to our resilience as a city but also our ability to respond. This year we have seen how vital it is to understand the connectedness of all aspects of society and as we move into 2021, we plan to continue to work with city partners to improve how we build interconnected approaches into our work as the City Office.

Key Learning Points from 2020 include:

- We need to continue building networks and two-way dialogue with community groups and neighbourhoods, particularly finding new ways to incorporate communities in City Office decision making.
- We need to improve how we communicate the work of the City Office and its boards to citizens and interested stakeholders.
- We need to improve how we present progress towards the One City Plan.
- There is an appetite for a clean, fair, and responsible recovery post-COVID-19 and we need to work with partners of all sizes to deliver recovery and our climate and ecological ambitions.

Next steps for 2021 include:

- Establishing a governance board for the City Office formed of City Partners from different sectors in the city. This board will oversee the work of the City Office and focus on four key areas: Resourcing, Governance, Delivery and Impact Analysis providing increased partner ownership of the work of the City Office.
- Establishing a One City Digital Board to tackle digital inclusion in the city, help to support and grow the digital sector in the city and to better use technology to make the changes we need in health, education, and transport amongst others.
- Implementing the actions of an Equality, Diversity, and Inclusion review of all the One City Boards.
- Further embedding cross-city working via the formalising of the relationships with wider City networks including the Night-time Economy Panel, SDG Alliance, Bristol Older People's Forum, and the Equalities Commission (including the new Disability Commission) amongst others.
- Strengthening the performance and impact tracking of the City Office to provide improved data on the impact of our work and sharing this with the city.
- Working with as many city networks as possible to review the One City Plan refresh process in Spring 2021 to bring in as many partners as possible at the beginning of the process.

- To continue to support the Citizens' Assembly with the recommendations of the assembly and the lessons learnt from the process and applying these to our work.
- To continue to support the VCSE Recovery Strategy development and implementation in recognising the vital importance of this sector to the city.
- To host the New Night Time Economy Advisor within the City Office and to support this vital role for the city.
- To continue the close working with City Funds both strategically and operationally.
- To continue to improve cross-board collaboration and common efforts towards cross-cutting goals and continue to support wider city groups to engage with the Boards.
- To continue to explore new ways for partners and the public to engage with One City in ways that are meaningful to them.
- To ensure delivery of the actions held in the One City Economic Recovery and Renewal, One City Climate and Ecological Strategies.
- Support the integration of culture as a key sector and communication method for City Office activity.
- Forward planning the delivery of longer-term goals held within the One City Plan.
- Raise the profile of cities at national and international levels through our role on the SDGs and at Glasgow Conference of Parties (COP 21).

Appendix 1 – City Office activity

Organisations:

Below are some of the organisations and networks that the City Office has engaged with directly with on the refresh of the One City Plan and the delivery of the City Office priorities. If your organisation would like to support the One City Approach, please contact city.office@bristol.gov.uk

1625 Independent People	Black South West Network
3BCities	BM Stores
3 Fox International	Body shop
Action4SDGs	Bristol Diocese
Age UK Bristol	Bristol Energy
ALDI	Bristol Airport
ALIVE Bristol: Whole system approach	Bristol Pound
All-Party Parliamentary Groups	Bristol Port
Arcadis	Bristol 24/7
Architecture Centre	Bristol Futures Academy
ARUP	Bristol Cultural Development Partnership
Asda	Bristol & Bath Regional Capital CIC
Association of Flemish Cities and Municipalities	British Council
Avon and Somerset Police and Crime	Black and Green ambassadors
Babbasa	Bristol Beacon
BAME Voluntary Sector Community	Bristol Women's Voice
Barton Hill Settlement/Wellspring Settlement	Bristol Parliament
Basildon	Bristol Innovators Group
Bath and North East Somerset Council	Bristol Waste Company
BBC	Bristol Is Magazine
Behavioural Insights for Public Policy	Bristol As Is
Bevan Brittan	Bristol Women's Commission
Big Society Capital	Bristol Advisory Committee on Climate Change
Bilbao City	Bristol Forum
Birmingham City Council	Bristol City Football Club
BJSS – Sparck	Bristol Property Agents Association
Bloomberg	Bristol at Night Panel
Bloodhound LSR project	Bristol Digital Future

Bristol Energy	City of Bristol college
Bristol Equality Charter	Citizens of the Future
Bristol Exchange	City Centre Partners
Bristol Forum	City Funds
Bristol Green Capital Partnership	City Leap
Bristol Housing Board	City Listening Project
Bristol Housing Festival	City to Sea
Bristol Impact Fund	City Academy Bristol
Bristol Initiative	Clear Channel
Bristol Law Society	Commissioner's Office
Bristol Learning City	Cognitive Paths
Bristol Learning City Partnership	Co-produce Care
Bristol Planning Protocol	Cowrie Scholarship Foundation
Bristol Pound	Confederation of British Industry
Bristol Women's voice	Coda Societies
Bristol Rovers	Covid Marshalling Team
Bristol Post	Co-op
Bristol Health Partners an Academic Health Science Centre	Cotham school
Bristol Women's commission	Comic Relief Change Makers Programme
Bristol Disability Equality Forum	Covid19 Marshalling
Brookings Institute	Commonwealth Association of Architects
Brunel Care	Commonwealth Local Government Forum
Business in the Community	Connected Cities Lab
Business Initiative	Creative Youth Network
Business West	Croftdale Services Limited
Burges Salmon	Daring Cities
Building Design Partnership Ltd	Danish Institute
Business on Purpose	Deliberative Democracy
BYEP – Big Sky Youth Empowerment	Destination Bristol
Cabinet Office	Department for Digital, Culture, Media and Sport
Cabot Institute City Futures	Development Initiatives
Cambridge 2030 Conscious COMMS	Department for International Development
Can Do Bristol	Digital Futures
Caring in Bristol	Digilocal
Channel 4 Creative Hub	Endeavour Academy Trust
Channel 4	Environmental Health
Childcare Solutions	Engie

Empire Fighting Chance	IDEAL Sustainable Development CIC
Eurocities	Inclusive Growth Network
Fast Track Cities	Innovate UK
FCDO - UK Foreign, Commonwealth & Development Office's	Institute for Global Environmental Strategies
Federation of Small Businesses	ISEG Lisbon School of Economics and Management
Festival of Future Cities	Jacobs
Festival of Ideas	Jisc
Film Affordable Childcare	JLL
First Group	John Lewis
Future Economy Hub	Kickstart
Gaia Education	Knowle West Media Centre
Galliford Try	Knowle West Health Park
GapSquare	KPMG
Gesellschaft für Internationale	LA City
GFCP – Global Future Cities Programme	Learning City Partnership
Global Goals Centre	Learning Partnership West
Going for Gold	LGC Group
Golden Key	Liveable Neighbourhoods
Good Faith Partnership	LIDL
Global Goals Centre	Living Wage Foundation
Global Aware	Locality
Grand Appeal	Local Government Association
Growing futures	Local Government Association
Grafton LSR Limited	Locality
Guangzhou Award	LPS Group
Head teachers Association	Many Neighbourhoods One City
Healthy Weight	Merchant Venturers
HMS Flying Fox - West of England's Royal Naval Reserve Unit	Morrisons
Hope Community Church	Network Rail
Homelessness Move On	New York City Mayor's Office for international Affairs
Hoare Lea	Oasis Communities
HSBC	Octopus Energy Hatchery
Huddersfield Council	OECD Organisation for Economic Co-operation and Development
iCapital 2019	Off the Record
ICLEI Local Government for Sustainability	Omnigenix
Iceland	

Paragon Costs
 Period Friendly Bristol
 Planet POD
 Playing Out
 Princes Foundation
 Progressive Policy
 Project MAMA
 Project Everyone
 Public Health
 Quartet
 Race Equality Strategic Leaders Group
 Reach PLC
 Rotary club
 Royal Society of Arts
 Sainsburys
 Scrapstore
 SDG City Leaders Group
 Skanksa
 SLR Consulting
 South Gloucestershire Council
 Sovereign Housing Association Limited
 SS Great Britain
 Stepping Up
 Sustrans
 Sustainable Development
 Sustainability Network
 SUNEX
 Talk Speech Therapy
 Talking Money
 Temple Quarter
 Tesco
 The University of British Columbia
 Thriving Places
 Thriving Cities
 Thrive Bristol
 TiscReport
 TOWards2030
 Transport Focus
 Transport Focus
 Trades Union Congress
 Triodos Bank
 Turner and Townsend LTD
 Ujima Radio
 UK Stakeholders for Sustainable Development
 UK Statistics Authority
 UK Mission to the United Nations
 UK Parliament
 University Hospitals Bristol
 University of Bristol
 University of the West of England
 United Nations Department of Economic and Social Affairs
 United Nations Global Compact
 United Nations Climate Change
 Urban DNA
 Vanguard Street Art
 VOSCUR
 Watershed
 Waitrose
 WECA West of England Combined Authority
 We Almaty Group
 We the Curious
 WECIL - West of England Centre for Inclusive Living
 Welsh Audit Office
 Women's Work Lab
 Women's Commission - Women's Safety Task Group
 WOE Housing Partnership
 Youth Network
 Youth Concern
 Young Professionals Network
 Youth Moves
 YTKO

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- All members of the One City Boards and the Advisory Committee on Climate Change
- All individuals who have attended the City Gatherings, Economic Recovery webinars, COVID-19 Business and VCSE Sector webinars, and any other One City events
- All individuals who attend the weekly City Leaders sessions

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This a personal thank you from the City Office and included by the City Office team. Any omissions are made in error and are not intentional.

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A personal note from the Head of City Office

This year has been challenging in many ways for everyone and I would like to offer personal thanks and recognition to:

- 1) The City Office team (for their dedication, humility, hard work and for providing much needed moments of laughter). Thank you to Allan, Annabel, Juliet, Laura, Raquel, and David Barclay. Thank you also to the City Office alumni David Ader, Ed Rowberry and James Snelgrove, who continue to provide much welcome support, insights, and camaraderie.
- 2) To many of our partners for their ongoing professional and personal support for the team and myself.

Andrea Dell, Head of the City Office



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